Scholarship Application Management System - New Features

Applicant Portal

- Applicants have the ability to review current applications and upload supporting documentation through the Home Dashboard
- Hold Requests can be made directly through the My Scholarships Page
- Consent Release forms can be found and filled out directly through the My Profile Page
- Security Questions are now required and can be updated through the My Profile Page
- My Backpack consolidates all approved Supporting Documentation into one location
- Applicants have the ability to create support tickets through the Support Tab

Financial Aid Portal (Program Coordinators)

- Program Coordinators can now manage **Hold Requests** through the Tools Tab:
  - Ability to filter, review, and edit Hold Requests by status
- Program Coordinators can now manage **On Hold Awards** through the Tools Tab:
  - Ability to filter, review, and release Holds
- Program Coordinators can now create and manage Support **Tickets** via the Tickets Tab:
  - Ability to Create Tickets
  - Filter options: By date, category, program application, tier, assigned user, and status
  - Ability to view, edit, assign, add comments, upload documents, and close tickets

SAMS supports Automatic Uploads throughout the system

- No longer reliant on postal mail for additional/supporting documents:
  - Holds, Consent Releases, Documents for Home School or Private School students that aren't in TRIAND, etc. can now be automatically uploaded to the system
- This will vastly reduce the turnaround time for Application processing

National Guard Tuition Program

- Now fully collaborative between ADHE, IHE, and the National Guard

Governor's Scholar Distinguished Applicants

- ADE can now support Priority Application and Eligibility for Governor's Scholar Distinguished Applicants
- Potential applicants will no longer need to wait to apply and potentially accept other out of state offers

STEP Employment Verification

- Automated and integrated with District eFinancePLUS and AELS systems

Distribution of STEP and TOP payments to Teachers and Lenders will largely be automated

- Will vastly reduce manual efforts and potential errors

Enhanced Security System

- Provides better protection of sensitive applicant data

Mobile Friendly Design

- Allows ADE to take advantage of new devices and technologies
- Offers more convenient access to applicants